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FRIDAY, 7 JULY 2023

TO: ALL MEMBERS OF THE DYFED POWYS POLICE AND CRIME PANEL

I HEREBY SUMMON YOU TO ATTEND A MEETING OF THE DYFED POWYS POLICE AND CRIME PANEL WHICH WILL BE HELD IN THE CHAMBER, COUNTY HALL, CARMARTHEN, SA31 1JP AT 2.00 PM, ON FRIDAY, 14TH JULY, 2023 FOR THE TRANSACTION OF THE BUSINESS OUTLINED ON THE ATTACHED AGENDA

Wendy Walters

CHIEF EXECUTIVE

Democratic Officer:	Kelly Evans	
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Webcast viewing link:	https://carmarthenshire.public- i.tv/core/portal/webcast_interactive/789011	

Wendy Walters Prif Weithredwr, *Chief Executive*, Neuadd y Sir, Caerfyrddin. SA31 1JP *County Hall, Carmarthen. SA31 1JP*

DYFED POWYS POLICE & CRIME PANEL 14 MEMBERS

CARMARTHENSHIRE COUNTY COUNCIL - 3 MEMBERS

- 1. COUNCILLOR KEN HOWELL
- 2. COUNCILLOR DOT JONES
- 3. COUNCILLOR KAREN DAVIES

CEREDIGION COUNTY COUNCIL - 3 MEMBERS

- 1. COUNCILLOR KEITH EVANS
- 2. COUNCILLOR WYN THOMAS
- 3. COUNCILLOR ELIZABETH EVANS

PEMBROKESHIRE COUNTY COUNCIL - 3 MEMBERS

- 1. COUNCILLOR BRIAN HALL
- 2. COUNCILLOR JONATHAN GRIMES
- 3. COUNCILLOR SIMON HANCOCK

POWYS COUNTY COUNCIL - 3 MEMBERS

- 1. COUNCILLOR LIZ RIJENBERG
- 2. COUNCILLOR LES GEORGE
- 3. COUNCILLOR WILLIAM POWELL

CO-OPTED INDEPENDENT MEMBERS - 2 MEMBERS

- 1. PROFESSOR IAN ROFFE
- 2. MRS HELEN MARGARET THOMAS

AGENDA

1.	APPOINTMENT OF PANEL CHAIR AND VICE-CHAIR	5 - 8
2.	APOLOGIES FOR ABSENCE AND PERSONAL MATTERS	
3.	DECLARATIONS OF INTEREST	
4.	TO SIGN AS A CORRECT RECORD THE MINUTES OF THE MEETING HELD ON THE 19 MAY 2023	9 - 16

5. MATTERS ARISING FROM THE MINUTES (IF ANY)

6. QUESTIONS ON NOTICE FROM PANEL MEMBERS TO THE COMMISSIONER

Question from Professor Ian Roffe

The Commissioner has indicated at prior panel meetings his work outside Dyfed Powys, including the national air police group, the Home Office digital communications project and the all-Wales policing board. Leading and collaborating can bring benefits to this area as well as other Force Areas. Could the PCC give an up-to-date review of the scope of his current engagement with such external groups, the main issues each group is addressing and any potential ramifications for policing governance in the Dyfed Powys area?

Question on Notice from Professor Ian Roffe

Panel members have encountered diverse cases where members of the public have been dissatisfied with responses from Dyfed Powys police to 101 calls.

Is the PCC aware of issues with the 101 service and what approach is he taking in ensuring more timely and appropriate responses to the public?

Question from Councillor Keith Evans

I was recently approached by a member of the public who wished to complain about how the police had dealt with a road traffic collision that she had been involved in. Whilst I was able to signpost this individual towards the force itself in this instance please could you outline, for the benefit of newer Panel members and members of the public who may be watching, your role of the police complaints process, the oversight that you exercise regarding how the force handles complaints, and what the public should do if they wish to make a complaint against a police officer.

Question from Councillor Liz Rijnenberg

Neighbourhood Policing Teams (NPTs) are critical to the success of all of the Police and Crime Commissioners priorities. Anecdotal information indicates that the effectiveness of these teams in terms of visibility and responsivity can vary from locality to locality. Given the recent restructuring of these teams and the opportunity to improve the standard of service how is the Commissioner assuring himself of the following:

- 1. That the new arrangements have been adequately resourced.
- 2. That structures are in place to ensure that the NPTs are simultaneously responsive and consistent in terms of how they will liaise and communicate with all stakeholders and importantly, victims of crime across the localities.
- 3. How the effectiveness of the teams will be monitored and evaluated.

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11.	CHANGES TO THE POLICING PROTOCOL ORDER	161 - 196
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